



# LEARN THE SBB MOBILE APP

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# 1. Introduction

The SBB Mobile App is the official travel app offered by the Swiss Federal Railways (SBB) for using and navigating public transportation across Switzerland.

Whether you're planning a scenic train journey through the country, an inter-city trip (Zurich to Lucerne), or using local buses, trams, or even boats, the SBB Mobile App offers the simplest and most powerful way to buy tickets, plan trips and navigate the system while on the go.

Key features of the app include:

- Access to real-time timetables for trains, buses, trams, boats, and even mountain gondolas & trains.
- The ability to purchase tickets, class upgrades, seat reservations and more
- Personalized travel information and updates.

So, no matter what you do on your trip to Switzerland, it is an absolute must to download the SBB App, even before you leave.

## Why Use the SBB Mobile App?

The SBB Mobile App is your user-friendly digital hub for traveling around Switzerland by public transport. It eliminates language barriers, streamlines ticket purchases, and offers real-time updates to ensure stress-free travel.

**Key benefits for travelers include:**

- **Convenience:** Purchase tickets, view timetables, and access travel information on the go.
- **Cost Savings:** Unlock discounts like Supersaver Tickets and Saver Day Passes.
- **Time Efficiency:** Real-time updates on delays, platform changes, and connections ensure you're always on schedule.
- **Comprehensive Coverage:** The app is not limited to trains but also includes buses, trams, ferries and even mountain journeys.
- **Multi-language Support:** Available in English, German, French, and Italian, making it accessible to almost all international visitors.

In short, the SBB Mobile App is your best friend while exploring Switzerland's breathtaking landscapes and charming towns with ease and confidence.

## 2. Getting Started

The first step to enjoying the SBB Mobile app is downloading it to your phone.

### 2.1 Downloading & Installing the App

The app is available for both iOS and Android devices. Here's how you can download it:

- Go to the relevant app store for your device(
  - [Apple iOS](#) and [Google Play](#)
- If the link does not work, search for "SBB Mobile."
- Tap on the app and select "Download" or "Install."
- Wait for the installation process to complete, then open the app.

### 2.2 Setting Up Your Account

Once the app is installed, you can use it as a **guest or create an account** for a more personalized experience.

Set up an account so you can buy tickets seamlessly on the App.

Unless you are 100% sure you won't buy any tickets (e.g., you have a Swiss Travel Pass for your whole trip), class upgrades, seat reservations or even tickets for others traveling with you.

Follow these steps to set up your account:

1. Go to the [Swiss Pass website](#) to create an account
  - a. **Note:** this can be done on the app, but it's way easier to do this separately on the website). Also, THIS IS NOT the same as the Swiss Travel Pass (Swiss Pass is just for creating accounts on the SBB system)